

NOIBAI CARGO TERMINAL JOINT STOCK COMPANY (NCTS)
AIRPORT GROUND HANDLERS QUESTIONNAIRE

Note	Questionnaire	2025
1	Name and address of Insured:	Noibai Cargo Terminal Services Joint Stock Company (NCTS) Noibai International Airport, Noi Bai Commune, Ha Noi City, Vietnam
2	Location of premises where work carried out:	1.NCT1 warehouse - Noibai Cargo Terminal - Noibai International Airport - Noi Bai commune, Hanoi. 2.NCT2 warehouse - Noibai International Airport - Noi Bai commune, Hanoi. 3.NCT3 warehouse - Noibai International Airport - Noi Bai commune, Hanoi. 4. My Dinh warehouse - 17 Pham Hung Str., Hanoi . 5. Gia Lam warehouse - 200/8 Nguyen Son Str, Ha Noi. 6. Bac Ninh warehouse - Lot CN05 YP6 - Yen Phong IZ - Bac Ninh Province. 7. Bac Ninh warehouse - No 8 str 6 VSIP Bac Ninh - Bac Ninh Province. 8. Thai Nguyen warehouse - No 5 Yen Binh IZ - Thai Nguyen Province. 9. CT2 warehouse - Noibai Cargo Terminal - Noibai International Airport - Noi Bai commune, Hanoi.
3	Largest aircraft using the airports where Insured working:	B747F, B777, B787...
4	Number of employees:	800
5	Number and type of vehicles:	127
	Split:	
	a) Airside	109
	b) Non-airside	18
6	Names of Carriers to which the Insured provides a cargo handling service:	Aero Mongolia, Aeroflot, Air China, Air Macau, Air Asia Berhad, Air Incheon, Asiana Airlines, Budget Lines, Air Cambodia, Cebu Pacific, China Airlines, Eastar Jet, Etihad Airways, Eva Air, Fly Gangwon, Indigo, IrAero Airlines, Kenya Airways, Pacific Airlines, Lao Airlines, Mandarin Airlines, Myanmar International Airways, Oman Air, Qatar Airways, Shenzhen Airlines, Silk Air, Singapore Airlines, Starlux Airlines, Thai AirAsia, Thai Airways, Thai Smile, Tianjin Air Cargo, Scoot, T'way Air, Vasco Airlines, Vietnam Airlines, Uni Airways, AirAsia Cambodia
7	Types of aircraft in respect of which services are provided:	B737, B747, B747F, B777, B777F, A330, A330F, A320, A321, MD90, MD11, MD91, B787, A350 and others.

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8	Is an IATA Ground Handling Agreement incorporating Article 8 [Liability and Indemnity] agreed with all carriers. Please provide details	Yes
	Basis of Article 8 or 8.5?	Article 8 & 8.5
	If Article 8.5 applicable, limit of indemnity given by ground handler to carrier in excess of USD 3,000?	Yes
	If not IATA Ground Handling Agreement, please supply details of standard Contract Indemnity, if any:	
9	What is the Insured responsible for:	Detail of work: all responsibilities arising from air cargo handling activities
	Please provide details of work and turnover (actual turnover for the past 12 months and estimated for the next 12 months) for the following activity:	2024 : 949.687.448.251 VND 2025 (EST) : 1.006.000.000.000 VND
	Cargo & mail	2024 : 374.916 tons 2025 (EST) : 382.000 tons
	Any cover that is ultimately provided will be in respect of legal liability for bodily injury/property damage following an occurrence arising out of the Insured's aviation activities only.	
10	If previously insured, give details of any paid and outstanding claims.	NIL
	If uninsured, give details of any payments made to claimants.	Pls see details in the next sheet

I/we declare that to the best of our knowledge and belief the above statements are true and that no material information has been withheld.

Signing this form does not blind the proposer to complete the insurance but it is agreed that this form shall be the basis of the contract should a policy be issued.

Date:

Signature of Proposer: Mr Nguyen Duy Viet - General Director



Company stamp:



YEAR : 2024

Paid Claims:

Outstanding/unpaid claims: 11

No.	AWB	LOSS WEIGHT (KG)	KIND OF LOSS	CLAIMS AMOUNT REQUESTED	STATUS
1	738-56707405	N/A	Damage	not yet requested	notified to PVI
2	988-86400171	N/A	Damage	not yet requested	notified to PVI
3	738-57033841	4	AVI Death	not yet requested	notified to PVI
4	607-29961245	N/A	Damage	not yet requested	notified to PVI
5	157-92590934	171.5	Damage	not yet requested	notified to PVI
6	738-58078020	N/A	Damage	not yet requested	notified to PVI
7	157-33322623	207	Damage	not yet requested	notified to PVI
8	738-58136201	N/A	Damage	not yet requested	notified to PVI
9	738-58163825	N/A	Damage	not yet requested	notified to PVI
10	738-58866032	3.5	Storage in the wrong temperature	not yet requested	notified to PVI
11	60733822121	N/A	Damage	not yet requested	notified to PVI

YEAR : 2025

Paid Claims: 0

Outstanding/unpaid claims: 8

No.	AWB	LOSS WEIGHT (KG)	KIND OF LOSS	CLAIMS AMOUNT REQUESTED	STATUS
1	988-0009974	N/A	Damage	not yet requested	notified to PVI
2	297-64677292	1.5	Damage	not yet requested	notified to PVI
3	988-06474042	135	Damage	not yet requested	notified to PVI
4	738-01352820	N/A	Damage	not yet requested	notified to PVI
5	738-01004452	70	Damage	not yet requested	notified to PVI
6	695-53590423	N/A	Damage	not yet requested	notified to PVI
7	695-54686214	201	Damage	not yet requested	notified to PVI
8	157-05211500	530	Wrong destination	4178.22 EUR	notified to PVI